

ePB™ Professional Services

Installation, Training and Client Support

Success Systems takes pride in offering to owner/operators of independent retailers the most recommended solutions that greatly improve the bottom line of their business. ePB™ Professional Services provides a level of service previously available only to larger chains – at a price that reflects typical budgetary limitations of single stores and smaller chains.

Taking advantage of ePB Professional Services ensures that your back office system will run flawlessly from the first scan. Our team will create a schedule that ensures all required actions are accomplished accurately and quickly – in days, not weeks or months. With professional installation, training and on-going support, you'll take comfort in knowing that your back office investment will have rapid payback and improve your profitability. For additional detail and pricing, please contact your Success Systems sales representative.



With over 32 years of experience, we know the only way to ensure superior results is when the price book is created on site to your specifications. Our trained technical team visits your store to create a customized price book, to establish proper data communications and to train your team.

ADD \$1,000s A MONTH TO YOUR BOTTOM LINE!



On-Site Price Book Creation

Checklist

- Conduct a pre-installation site survey
- Scan all items in the store and assign the shelf price, product description and UPC/SKU code
- Guaranteed scan rate of better than 95%

Benefits

- Accurate price book customized to your store
- No wasted time creating new price book
- Confidence that scanning information is complete and accurate



On-Site Installation

Checklist

- Monitor or establish all required internet communications between ePB and local equipment, including POS terminals, back office PCs and controllers
- Run configuration procedures to insure that all equipment is properly synchronized
- Customize product groups and merge vendor costs when available

Benefits

- Rapid installation and configuration helps ensure fast return on investment
- Painless communications setup and synchronization of all hardware and software components
- Professional confirmation that all price and UPC/SKU data is flowing accurately



On-Site Training

Checklist

- Instruct the owner/operator on the proper procedures for processing daily work
- Provide instruction on how to add, edit and delete: inventory, vendors, invoices, etc.
- Maintain and update price book and create promotions
- Review wide range of reporting options

Benefits

- Personalized instruction on how to run ePB and manage your business more intelligently
- Rapid learning curve to become proficient in all aspects of ePB
- Faster ROI, with better promotion management, less shrinkage, elimination of ring errors and increased store margins



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www.success-systems.com